

# Byers Precision Fabricators, Inc.

## Request for Quote Information Package

### Customer Requirements and Allowances Form

Dear Customer,

The following form has been provided in order to try and expedite the handling of your order.

We have found through the years that the potential for misunderstandings related to “Faxed” customer drawings and cad data without dimensions is considerable. In an effort to get your parts right the first time and in the least amount of time we encourage you to either email or mail us your part information. If, due to time constraints, this is not possible we ask that you approve the use of your “Faxed” drawings or undimensioned cad data, prior to us going into production on your order. If we have questions related to your faxed drawing or undimensioned cad data, rest assured we will call and ask.

We have also added a section for Sales Order Acceptance. This will also help us generate the proper documentation so that we can expedite your order more efficiently.

**Electronic data may be Emailed or Mailed to:**

**Email to :** [caddata@byersprecision.com](mailto:caddata@byersprecision.com)

**Mail to: Byers Precision Fabricators, Inc.**  
**PO Box 5127**  
**Hendersonville, NC 28793**  
**Attention: Engineering Dept.**

**Your help and understanding in this matter is greatly appreciated.**  
**If there are any questions, please don't hesitate to call me.**

**Thanks for your help.**

**Melinda Noah**

**Quality Manager**

**Phone: (828) 693-4088 Ext. 2353**

[melindanoah@byersprecision.com](mailto:melindanoah@byersprecision.com)

# Byers Precision Fabricators, Inc.

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This form has been generated in an effort to help us more adequately serve our customers.

Company Name: \_\_\_\_\_ Contact: \_\_\_\_\_

Ph: \_\_\_\_\_ Part Number: \_\_\_\_\_

**The Following Exceptions shall apply:**

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**Special Processes or Requirements of Note:**

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**Customer approval for use of Faxed drawings, or Models without geometric dimensioning.**

We hereby grant Byers Precision Fabricators, Inc. approval to use either faxed drawings, or cad models without geometric dimensioning. I understand, that in the event a misinterpretation occurs due to the use of faxed drawings, or inconsistencies occur between models and dimensioned prints, my company will be liable for the incorrect parts produced. **Email Drawings with dimensioning to [caddata@byersprecision.com](mailto:caddata@byersprecision.com).**

**Signed:** \_\_\_\_\_

**As a representative of the previously mentioned company, I authorize Byers Precision Fabricators, Inc. to begin work on :**

**Sales Order #** \_\_\_\_\_



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File formats that we can receive and send are listed in order of preference. Please note that you must understand the difference between “Parts”, “Assemblies” and “Drawings”. **Note: If sending files for quotation, you can only select from the “Drawings” import column (we can only quote from dimensioned drawings). If sending files for manufacturing, you can select from any import column. Keep in mind that the formats are listed in order of Preference.**

Application	Parts		Assemblies		Drawings	
	Import	Export	Import	Export	Import	Export
SolidWorks	X	X	X	X	X	X
Parasolid	X	X	X	X		
STEP	X	X	X	X		
IGES	X	X	X	X		
DXF/DWG	X				X	X
Mechanical Desktop	X		X			
Pro/ENGINEER	X	X	X	X		
Solid Edge	X		X			
CATIA Graphics	X	X	X	X		
Unigraphics	X		X			
PDF		X		X		X
eDrawings		X		X		X
JPEG		X		X		X
ACIS	X	X	X	X		
Adobe Illustrator	X	X		X	X	X
Adobe Photoshop	X	X	X	X	X	X
Adobe Portable Document Format		X		X		X
CADKEY	X		X			
DXF 3D	X		X			
IDF	X					
Rhino	X					
ScanTo3D	X	X				
STL	X	X	X	X		
TIFF	X	X	X	X		X
U3D		X		X		
3D XML		X		X		
VDAFS	X	X				
Viewpoint		X		X		
VRML	X	X	X	X		
XPS		X		X		X
Application	Import	Export	Import	Export	Import	Export
	Parts		Assemblies		Drawings	

**NOTES:**

1. If you send SolidWorks Drawings or Assemblies you MUST also send the associated part files.
2. If emailing files keep in mind that there is 10MB limit on incoming email. Split the files into multiple emails and/or ZIP the files.
3. If you send CAD data that can be imported into SolidWorks, we will use it. If it is incorrect then your parts or quotation could also be incorrect. If we see obvious problems or contradictions between hardcopies and CAD data we will contact you for clarification.
4. This table was taken from the SolidWorks help file, all formats have not been verified. If you have any questions contact:  
 Jeff Cox:  
 828-693-4088 or  
[jeffcox@byersprecision.com](mailto:jeffcox@byersprecision.com)

# Byers Precision Fabricators, Inc.

## Request for Quote Information Package

### **TERMS AND CONDITIONS OF SALE**

**ACCEPTANCE:** Any purchase order pursuant to the accompanying quotation shall not result in a contract until it is accepted and acknowledged by Byers Precision Fabricators, Inc. (Here to fore: Byers) at our office in Hendersonville, North Carolina.

**CONTRACT AMENDMENTS:** In the event of contract amendments generated by customer request, initial contract must be modified to coincide and could effect price and/or delivery dates.

**NOTE:** All contract amendments must be received in writing. Byers reserves the right to refuse changes that are beyond the capabilities of the manufacturing facility.

**PRICE:** Quotations are valid for sixty (60) days unless otherwise stated by Byers. Any tax imposed by federal, state or other government authority on the sale of the merchandise and service referred to in this quotation shall be paid by the buyer in addition to the quoted purchase price.

**WARRANTY AND REMEDY:** Every Byers product has been carefully inspected prior to shipment. We guarantee to correct any defect caused by faulty material or workmanship that is called to our attention in writing within six (6) months after shipment. The customer's exclusive remedy shall be repair and/or replacement, at Byers' discretion, of the defective parts. The parties further agree that no other remedy (including, but not limited to, incidental or consequential damages for lost profits, lost sales, injury to person or property, negligence in the design, installation, or repair of the product, or any other incidental or consequential loss), shall be available. The parties further agree that all other warranties, (express or implied warranty of merchantability or fitness for a particular purpose) are excluded.

**CANCELLATION POLICY:** Canceled orders are subject to a cancellation charge of up to 100% of stated sales value.

**RETURNED MATERIAL:** No material shall be returned to Byers without prior approval. It is necessary that a Customer Concern number, first be obtained from Byers Precision Fabricators' Quality Assurance Department. This number must accompany all returned material. All returned material is to be shipped prepaid, unless prior written approval is obtained. Collect shipments will not be accepted without this approval.

**SAFETY:** It is the responsibility of the user to utilize Byers products in a safe manner, including adherence to all safety regulations.

**COMPLETE AGREEMENT:** There are no provisions with respect to the quotation which are not specified within the quotation. When the Customer places an order with Byers Precision Fabricators based on a quote that has been received, whether in writing or orally, then the quote and the Customer's Purchase Order and Byers acceptance or confirmation will constitute the entire contract between buyer and the seller with respect to the subject matter of the quotation.

**Byers' Policy Regarding Customer Responsibilities:** As a customer of Byers it is your responsibility to provide accurate dimensioning of all products submitted for quote. This may be accomplished through the use of compatible cad data,(Reference table on page 3) as well as hard copy drawings. Due to this policy, no faxed drawings or cad models (without dimensioning) will be used without the consent of you, (The buyer). This consent must be noted on page 1 & 2 (Customer Requirements and Allowances Form.) Byers will accept no liability for parts manufactured with faxed drawings, or cad models lacking dimensions.

**Material Certification and Testing:** Material certifications can be furnished upon contractual request. If more extensive or specialized testing and documentation is required it must be noted in the contract. If notification of the requirement for special testing is not requested during the RFQ process, additional charges may be added.

**Quality Record Retention and Requirements:** If the customer requires the maintenance of "Lifetime" record retention it shall be the responsibility of the customer to request copies of these records in the contract. The standard record retention time for all Byers Precision Fabricators, Inc. documentation is 4 years. Any records that need to be stored longer than 4 years must be requested by the customer and maintained at the customer's facility.